

CONDITIONS OF BOOKING - For Courses and Adventure Activity Sessions

One Adventure takes very seriously its legal obligations and responsibilities to its clients and will take all reasonable care to ensure their safety in providing the correct equipment for the activities and provide ongoing verbal risk assessments to clients while taking part in any activities.

All participants should be aware that by their very nature all our adventure activities take place in areas and in terrain which maybe rugged, challenging and unfamiliar to the clients and that these activities will be physically demanding. As such all participants must recognise that there is always a risk of personal injury.

Participants must be collected at 4pm each day and £5 will be charged for each additional 10 minutes the children remain on site.

ACKNOWLEDGEMENT OF RISK

I declare that I am in good health and I am reasonably fit and not suffering from any illness or disability that would prevent me taking part safely in any of the adventure activities I undertake. I further declare that I will abide by the directions of the One Adventure instructors while engaged on any of their adventure activities or throughout the day.

I am also aware that I am responsible for my own actions and involvement in any activity. If I am unhappy with any aspect of any adventure activity I have the right to refuse or withdraw from that, or any, activity session if safe to do so and with the agreement of the instructor.

I also accept that there is a level of personal risk attached to these activities which could result in injury and or death. Also that the company reserves the right to amend programmes due to adverse weather conditions or ask me to leave an activity if they feel that I may endanger myself or any members of the party. I also declare I have been given an initial safety briefing on the risks involved in the activity.

Please use in conjunction with the Booking Form for all Adventure Activities Sessions. Please read carefully before booking. Outdoor Activities are assumed risk activities.

All participants should be physically fit and healthy to take part in their chosen activity and anyone who appears not to reach these criteria may be advised to withdraw. We reserve the right to:-Cancel or amend a Course or Session without prior notice, if in our opinion, conditions make it unsuitable to start or to continue with an activity. To cancel a course if a viable number is not reached – (not usually applicable to Adventure Activity Sessions) a place will normally be offered on a later Course.

Should you leave the Course or Session early you do so at your own risk and expense. One Adventure or their employees cannot be held responsible for any loss, damage or injury however caused whilst engaged in activities surrounding the Course or any loss, damage or injury however caused to a third party. Our Coaches and Instructors are there to help and advise you, their judgements are final so please follow their instructions.

COURSE FEES & PAYMENT To Book: Complete the Booking Form and return to One Adventure together with full payment as required on the Booking Form. Each Course has a programme which details the Content of the Course and the Course Fees.

IF YOU CANCEL A 50% deposit is non-returnable and will be used to cover administration costs. In the event of cancellation within 2 weeks of the date, the full Course Fee is deemed as non-returnable. Refunds are made solely at the discretion of the Centre Director.

UNDERTAKING

Please read the Conditions of Booking and your Booking Form carefully as you are required to sign and date the Booking Form as acceptance of these terms. We require a signature of a parent or guardian for those under 18 years of age.

All of our staff are fully DBS approved and have completed current safe guarding training.

Please retain for your records

One Adventure limited
Company number: 08877172